Caring Campus Staff and Guided Pathways

The Institute for Evidence-Based Change’s Caring Campus initiative provides support for Guided Pathways implementation by including classified professionals in student success efforts. In fact, classified professionals can support each of the Guided Pathways pillars.

**Pillar One: Clarify the Path**
Classified professionals can help to reduce barriers, ensuring the process for applying, enrolling, and persisting is clear, free of jargon, and easily understood by all students. This is especially true for first-time in college students and students receiving financial aid.

**Pillar Two: Enter the Path**
The first contact with the college is often with a classified professional in a department such as student supports or registrar, or even a groundskeeper who sees a hesitant potential student walking across the campus. Classified professionals are early problem-solvers helping new students navigate registration, financial aid options, buying books and supplies, and figuring out where their class is being held.

**Pillar Three: Stay on the Path**
Students leave or stop out for myriad reasons. But research shows that non-academic reasons are front-and-center for many of them. Classified professionals can make the difference, ensuring students return by creating a sense of connectedness and awareness and knowledge of options.

**Pillar Four: Ensure Learning**
Completing a student’s education plans goes beyond the classroom. It requires a team approach with support from all departments and divisions. Classified professionals can help ensure learning by removing non-academic obstacles to student success.

For more information contact the Institute for Evidence-Based Change at info@iebcnow.org or 562-688-5721

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**THE INSTITUTE FOR EVIDENCE-BASED CHANGE (IEBC)**
The Institute for Evidence-Based Change (IEBC) is a nonprofit organization dedicated to helping education stakeholders — community colleges, universities, K-12 school systems, employers and others — use coaching, collaboration and data to make informed decisions and craft solutions that improve practice and dramatically increase student success. We partner with our clients to successfully implement customized evidence-based solutions to today’s most pressing issues.

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